

Figure 1

Validation

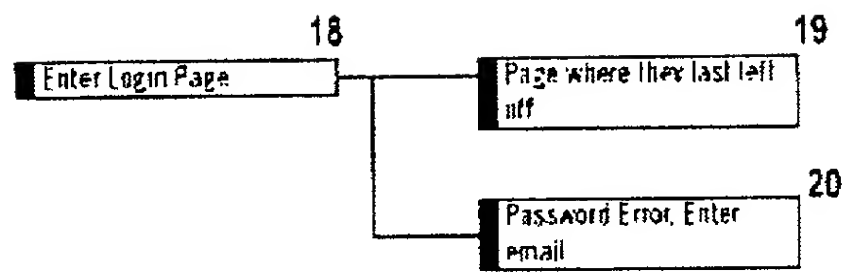


Figure 2(a)

Buyer

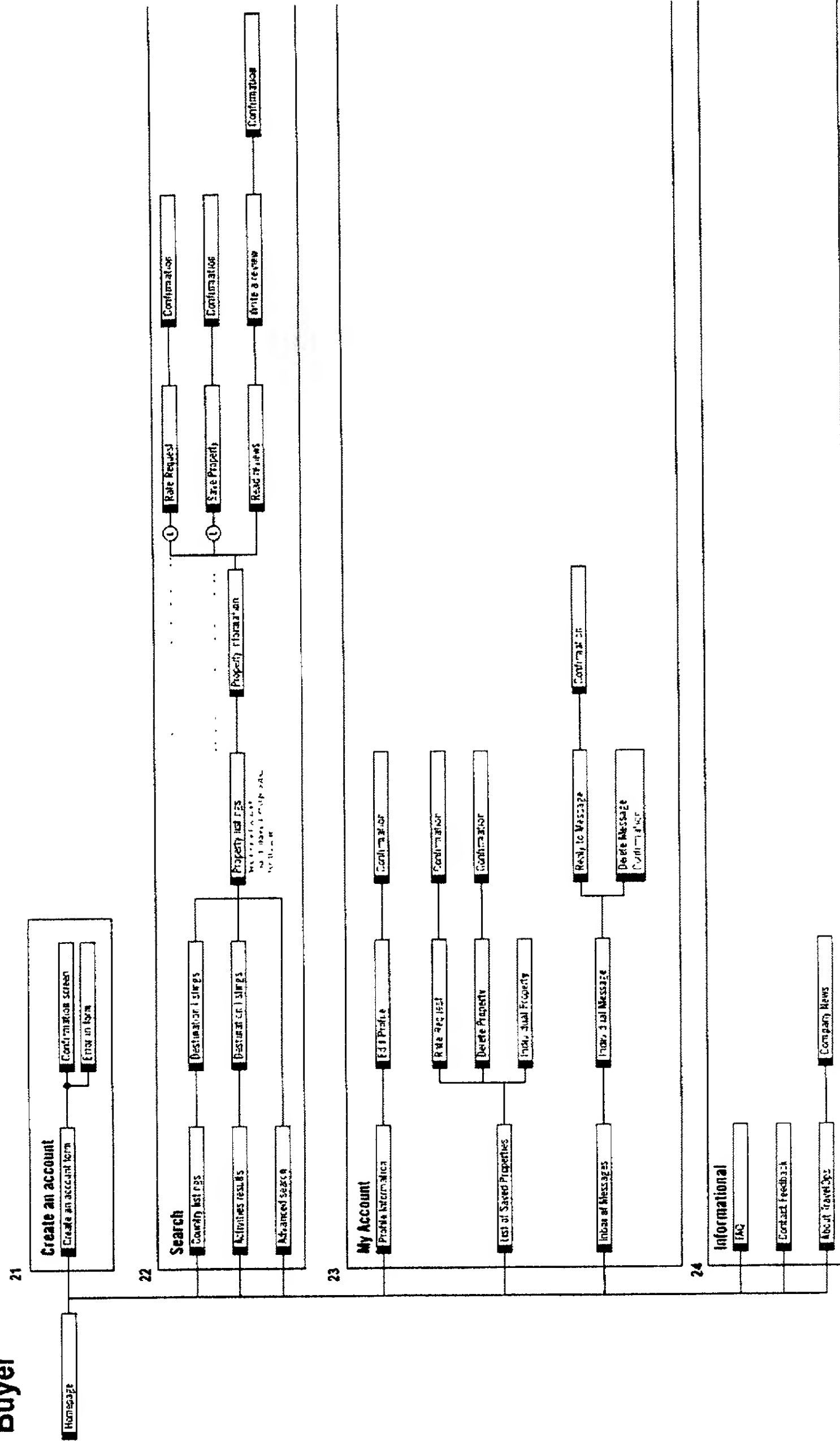
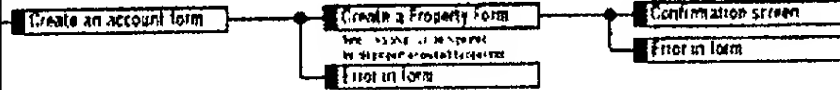


Figure 2(b)

Seller

25

Create an account



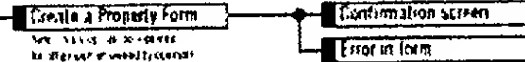
My Account

Main Page
See the structure of
page account

My Profile

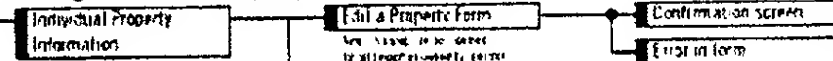


Manage Properties



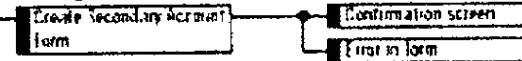
Confirmation of a deleted
property

Manage Individual Property



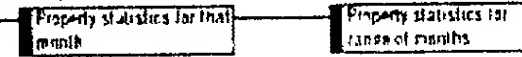
Confirmation of a deleted
property

Manage Property Account

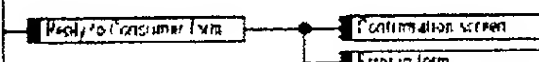
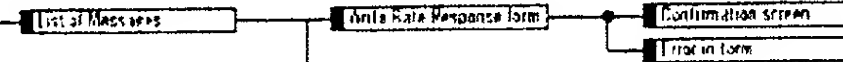


Confirmation of deleted
secondary account

Property Statistics



Inbox



Confirmation of deleted
message

Figure 2(c)

Special
Offer
Seller

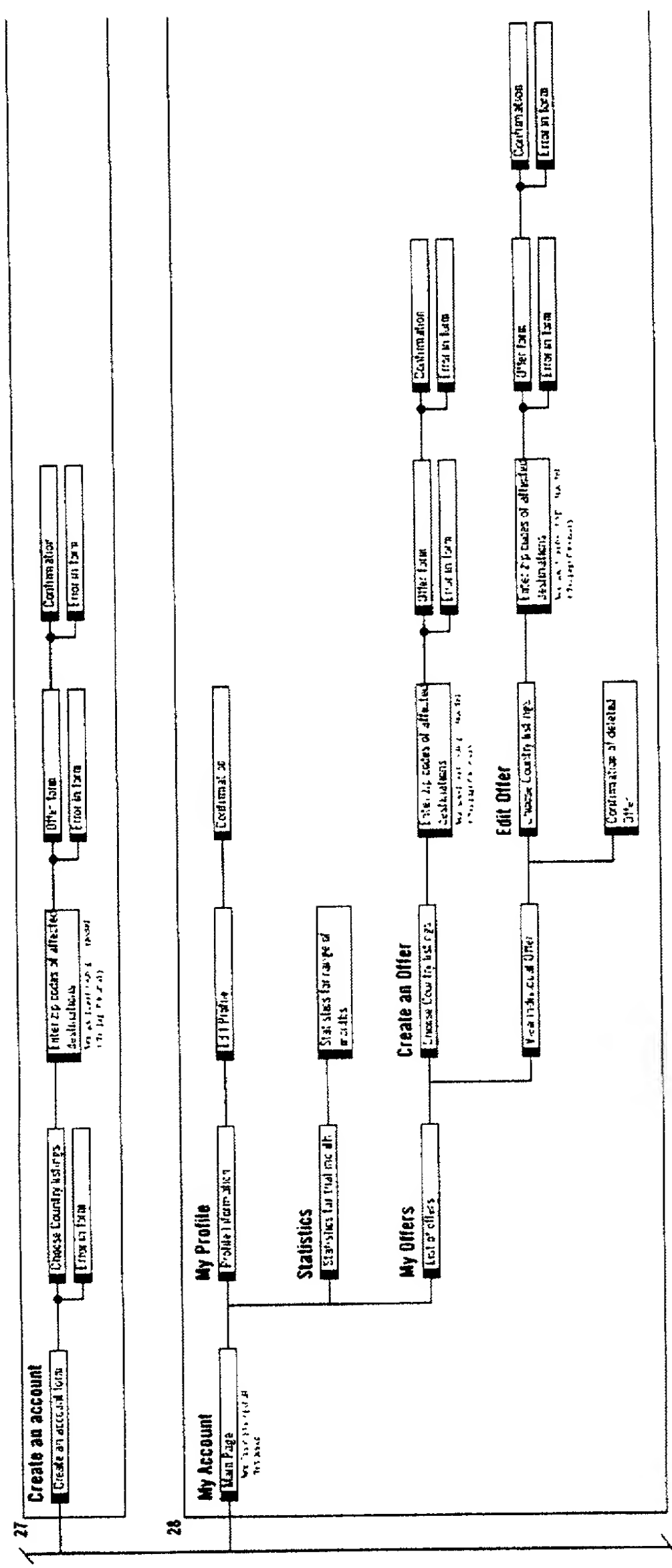


Figure 2(d)

Seller Group

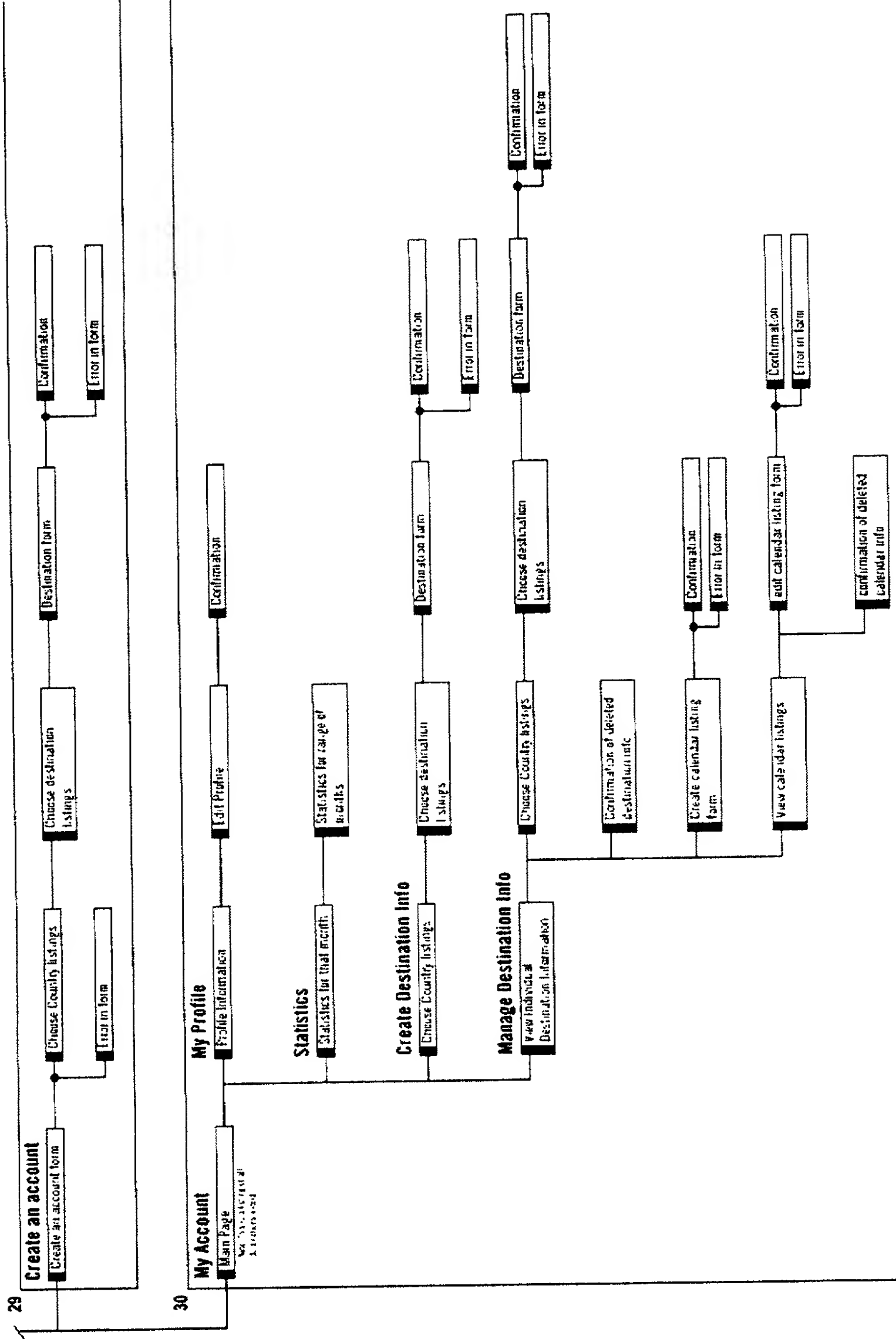


Figure 2(e)

Customer Service

1 Login/Logout

31

Account Locator

Enter search queries

Search results account #

Search results username

Search results destination

Customer service views account

Statistics

Statistics for that month

Statistics for range of months

Submittals

Content formist

Confirmation that submittal has been accepted

Error in form

Content formist

Confirmation that submittal has been accepted

Error in form

Activity Status

Status of account

Confirmation that account has been deactivated

Confirmation that account has been activated

32

Create an Account

Create account form

Content formist

Confirmation

Error in form

33

Inbox

List of new submittals

Individual Account Submittal

Confirmation that submittal has been accepted

Confirmation that submittal has been declined

Individual Content Submittal

Confirmation that submittal has been accepted

Confirmation that submittal has been declined

Figure 2(f)

Login

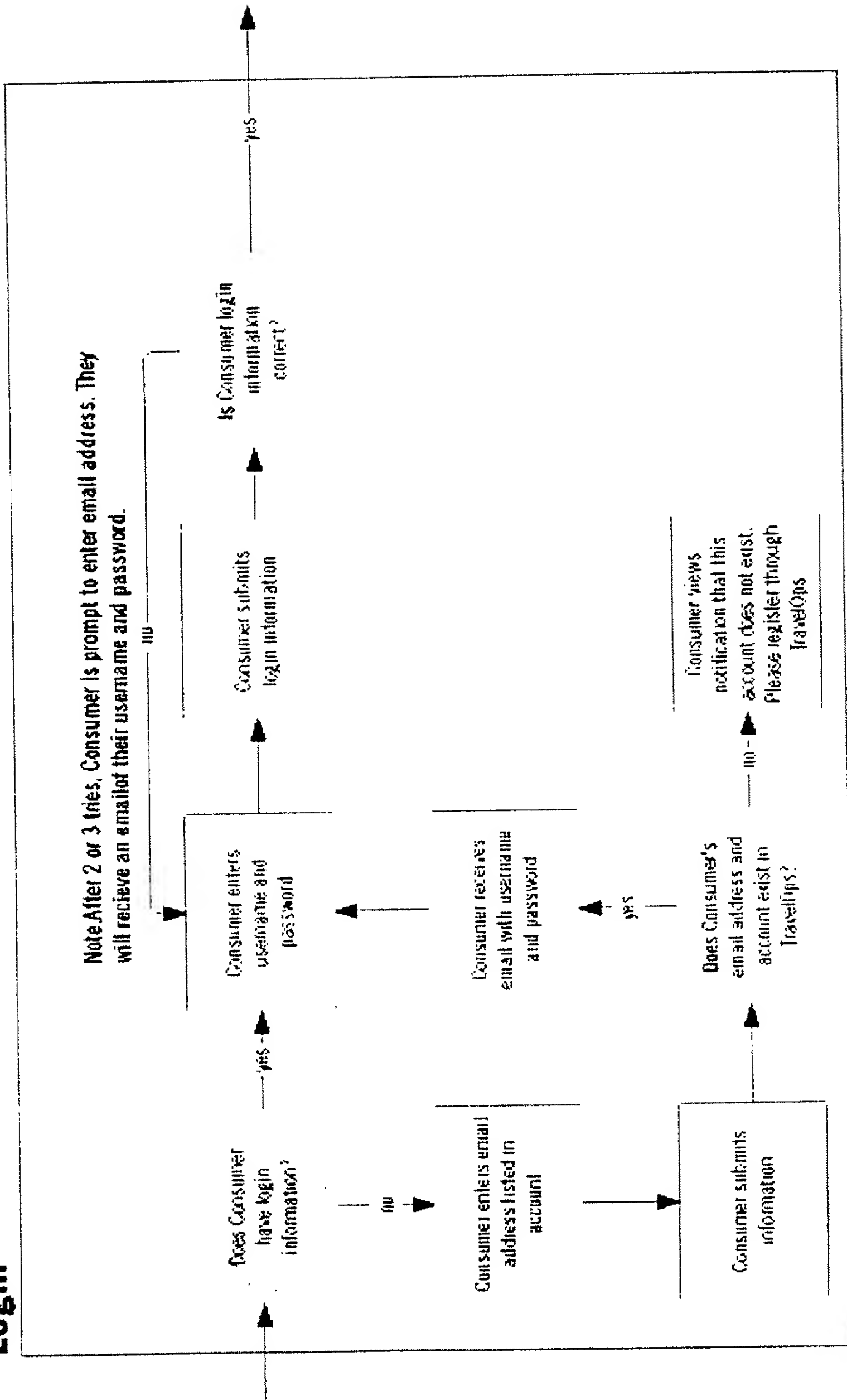
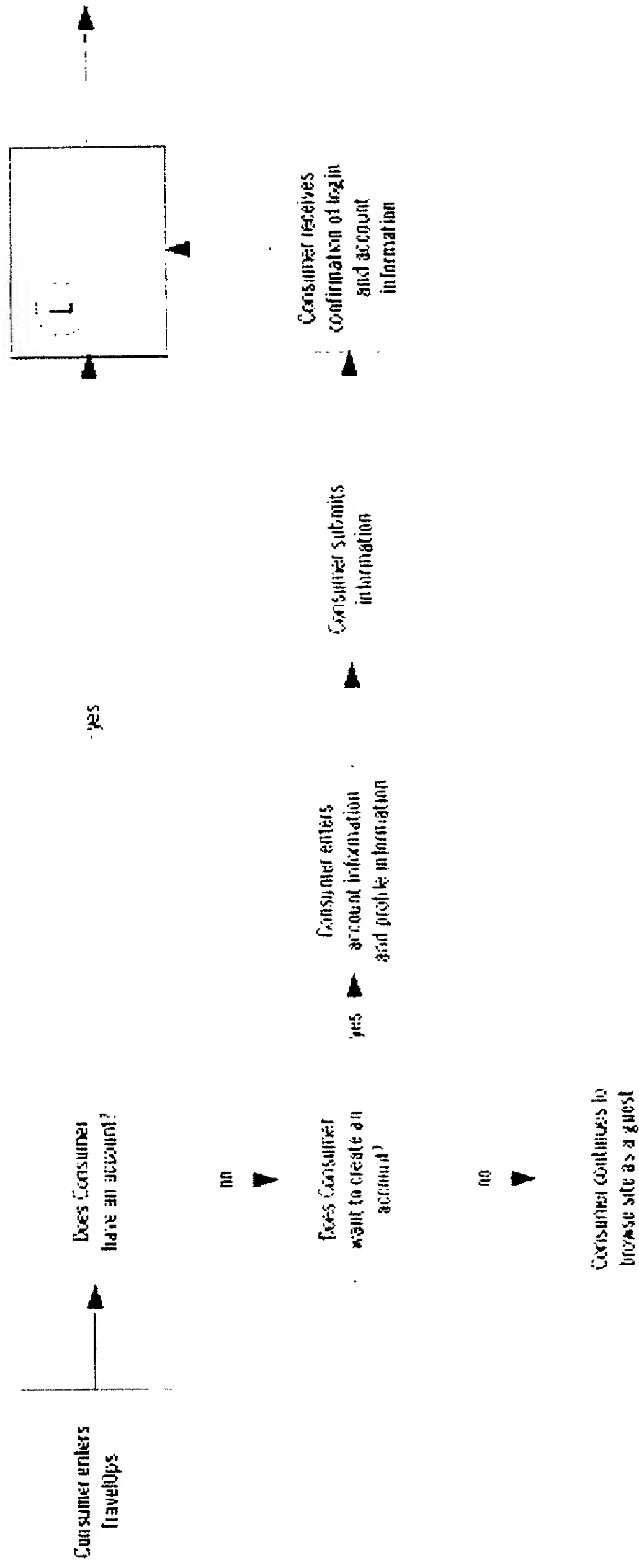


Figure 3(a)

Create an Account



Note: Guest access doesn't grant rate request and messaging privileges

Figure 3(b)

Search

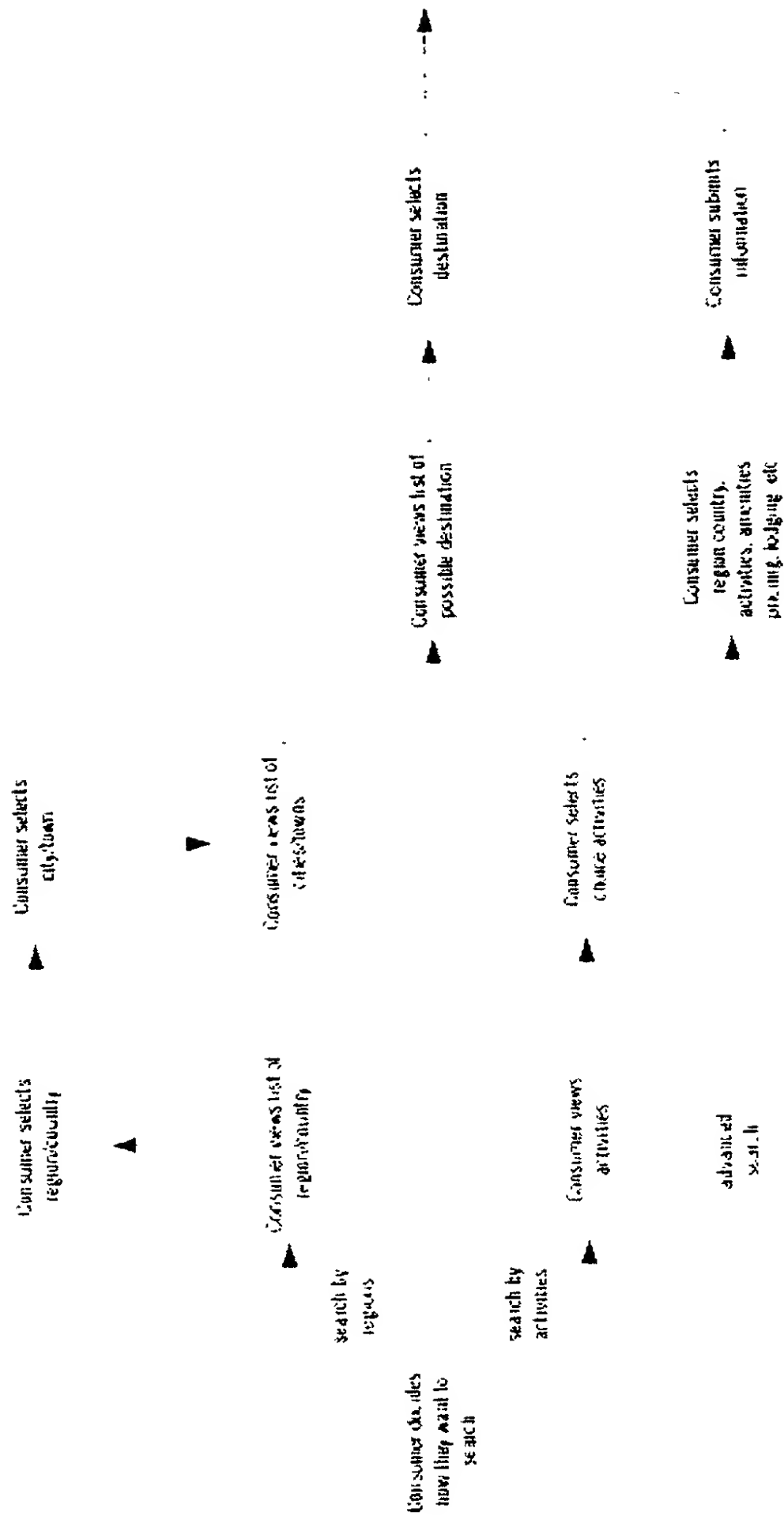


Figure 3(c)

Rate Request

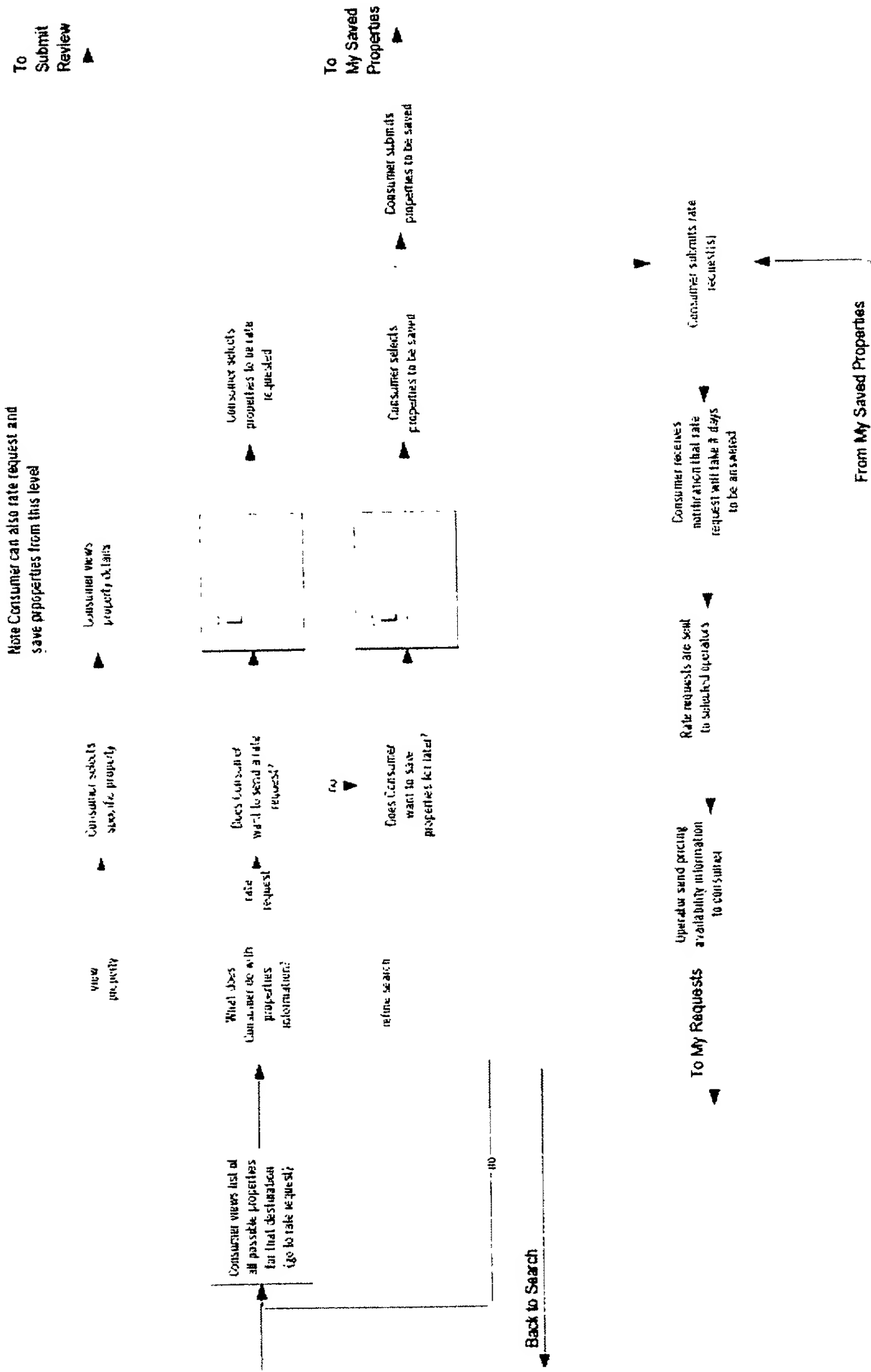


Figure 3(d)

Submit Review

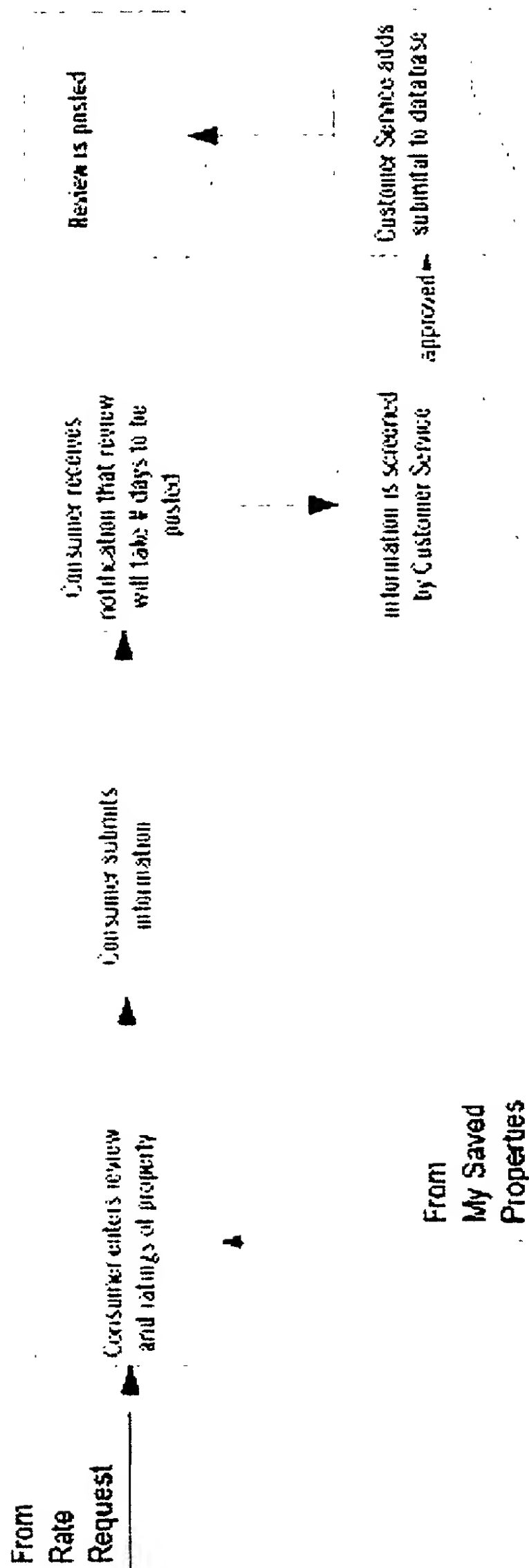


Figure 3(e)

My Saved Properties

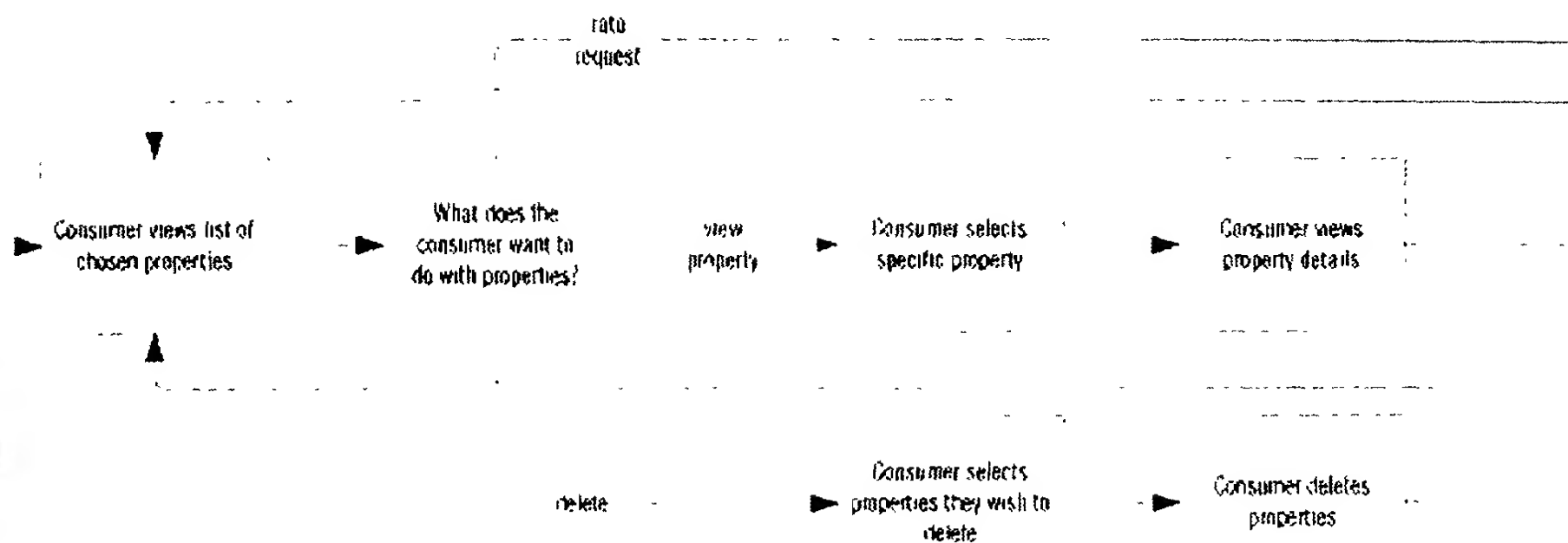


Figure 3(F)

My Profile

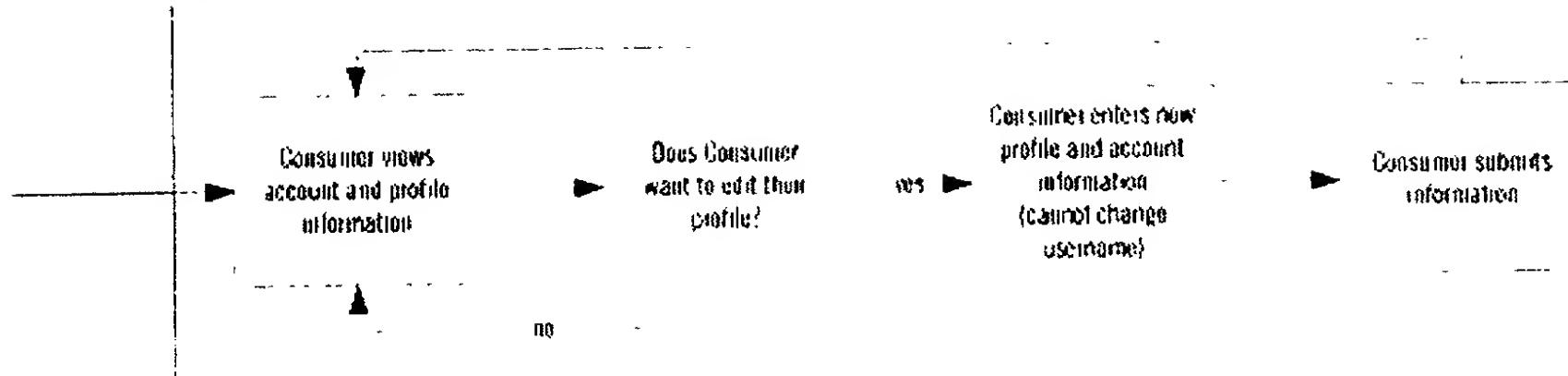
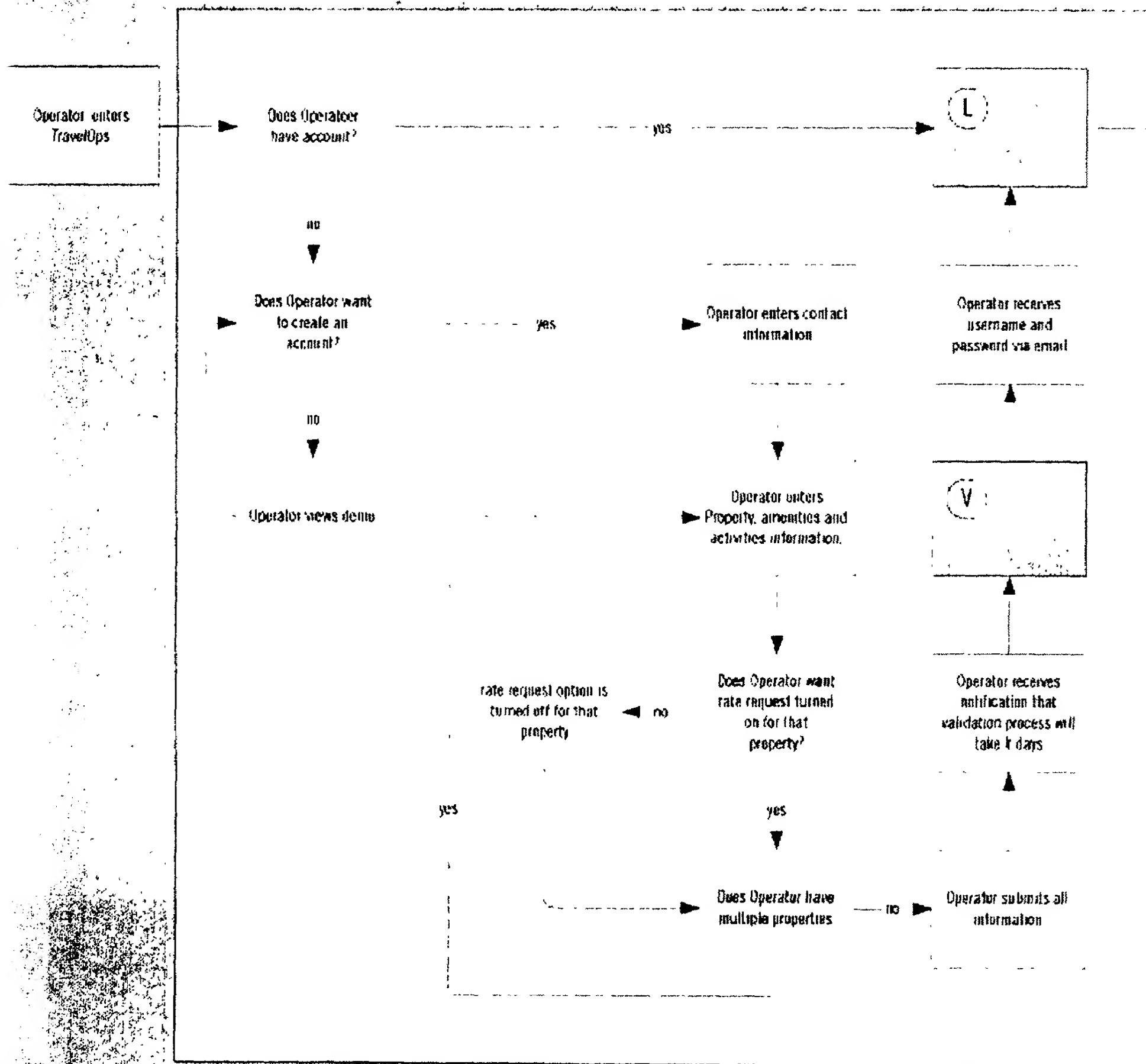


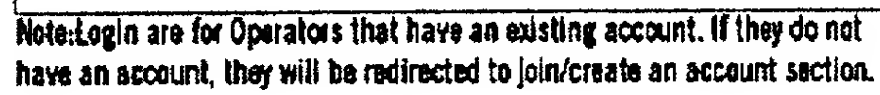
Figure 3 (g)

[illegible]

33

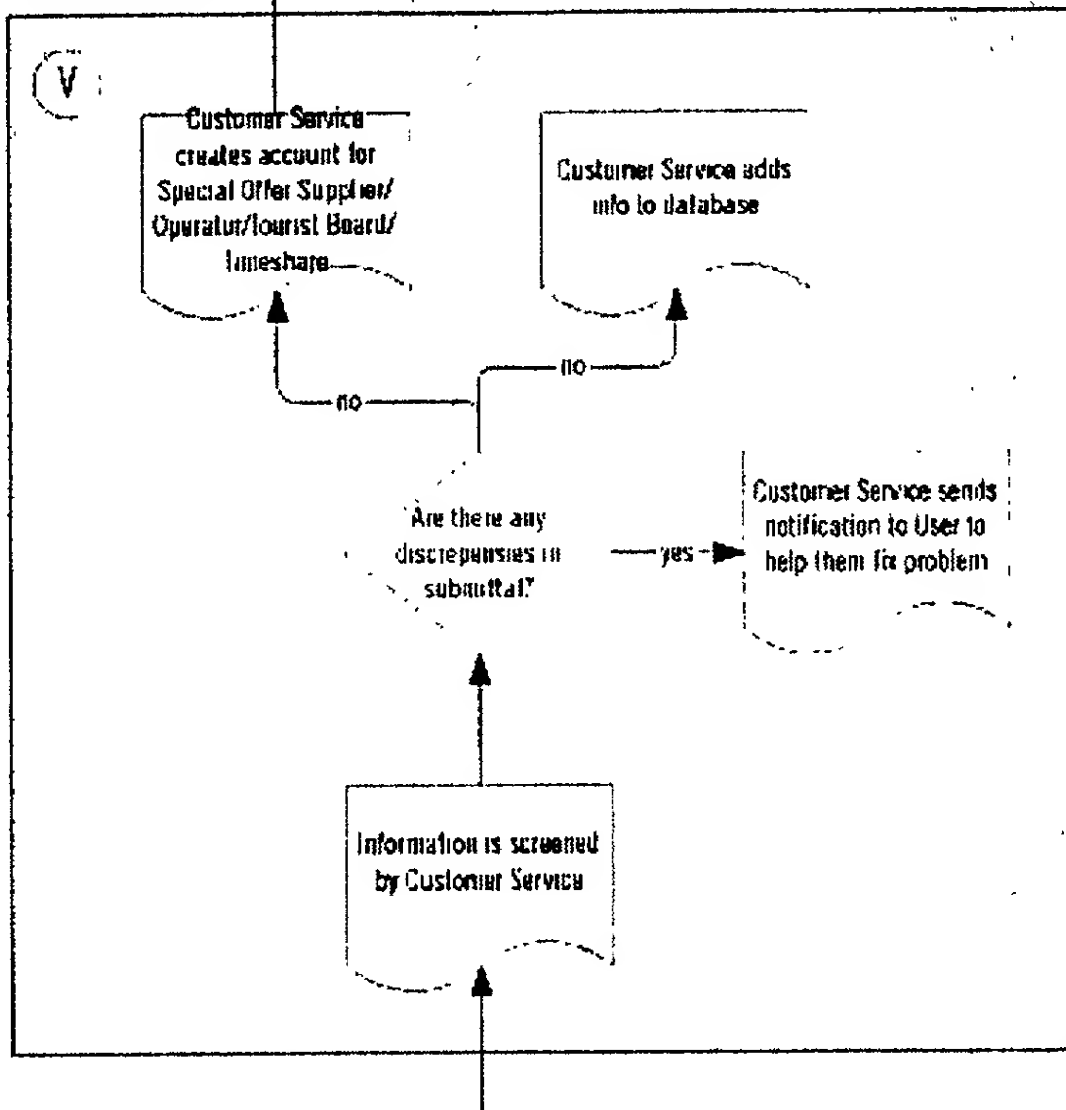


Note: After 2 or 3 tries, Operator is prompt to enter email address. They will receive an email of their username and password.



1970-1971		1971-1972		1972-1973		1973-1974		1974-1975		1975-1976		1976-1977		1977-1978		1978-1979		1979-1980		1980-1981		1981-1982		1982-1983		1983-1984		1984-1985		1985-1986		1986-1987		1987-1988		1988-1989		1989-1990		1990-1991		1991-1992		1992-1993		1993-1994		1994-1995		1995-1996		1996-1997		1997-1998		1998-1999		1999-2000		2000-2001		2001-2002		2002-2003		2003-2004		2004-2005		2005-2006		2006-2007		2007-2008		2008-2009		2009-2010		2010-2011		2011-2012		2012-2013		2013-2014		2014-2015		2015-2016		2016-2017		2017-2018		2018-2019		2019-2020		2020-2021		2021-2022		2022-2023		2023-2024		2024-2025		2025-2026		2026-2027		2027-2028		2028-2029		2029-2030		2030-2031		2031-2032		2032-2033		2033-2034		2034-2035		2035-2036		2036-2037		2037-2038		2038-2039		2039-2040		2040-2041		2041-2042		2042-2043		2043-2044		2044-2045		2045-2046		2046-2047		2047-2048		2048-2049		2049-2050		2050-2051		2051-2052		2052-2053		2053-2054		2054-2055		2055-2056		2056-2057		2057-2058		2058-2059		2059-2060		2060-2061		2061-2062		2062-2063		2063-2064		2064-2065		2065-2066		2066-2067		2067-2068		2068-2069		2069-2070		2070-2071		2071-2072		2072-2073		2073-2074		2074-2075		2075-2076		2076-2077		2077-2078		2078-2079		2079-2080		2080-2081		2081-2082		2082-2083		2083-2084		2084-2085		2085-2086		2086-2087		2087-2088		2088-2089		2089-2090		2090-2091		2091-2092		2092-2093		2093-2094		2094-2095		2095-2096		2096-2097		2097-2098		2098-2099		2099-2100		2100-2101		2101-2102		2102-2103		2103-2104		2104-2105		2105-2106		2106-2107		2107-2108		2108-2109		2109-2110		2110-2111		2111-2112		2112-2113		2113-2114		2114-2115		2115-2116		2116-2117		2117-2118		2118-2119		2119-2120		2120-2121		2121-2122		2122-2123		2123-2124		2124-2125		2125-2126		2126-2127		2127-2128		2128-2129		2129-2130		2130-2131		2131-2132		2132-2133		2133-2134		2134-2135		2135-2136		2136-2137		2137-2138		2138-2139		2139-2140		2140-2141		2141-2142		2142-2143		2143-2144		2144-2145		2145-2146		2146-2147		2147-2148		2148-2149		2149-2150		2150-2151		2151-2152		2152-2153		2153-2154		2154-2155		2155-2156		2156-2157		2157-2158		2158-2159		2159-2160		2160-2161		2161-2162		2162-2163		2163-2164		2164-2165		2165-2166		2166-2167		2167-2168		2168-2169		2169-2170		2170-2171		2171-2172		2172-2173		2173-2174		2174-2175		2175-2176		2176-2177		2177-2178		2178-2179		2179-2180		2180-2181		2181-2182		2182-2183		2183-2184		2184-2185		2185-2186		2186-2187		2187-2188		2188-2189		2189-2190		2190-2191		2191-2192		2192-2193		2193-2194		2194-2195		2195-2196		2196-2197	
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Validation Process



Special Offer Person (SOP) Flow

Create an Account

Special Offer Person
enters TravelOps

Does SOP have an
account?

no

Does SOP want to
create an account?

yes
SOP enters contact
information and what is
being supplied

no

no

SOP views Demo

SOP selects region/
country

SOP receives username
and password

SOP selects city/town

yes

SOP enter # of zip
codes/postal codes that
offer is available

SOP receives
notification that
validation process will
take 4 days

Does SOP cater to
other areas?

no

SOP submits all
information

000004.0000

My Statistics

What does SOP do in TravelOps site?

SOP views list of offers

SOP selects individual offer

My Profile

SOP view profile information

Does SOP want to edit their profile?

no

My Offers

creates new offer

SOP enters offer

SOP views list offers

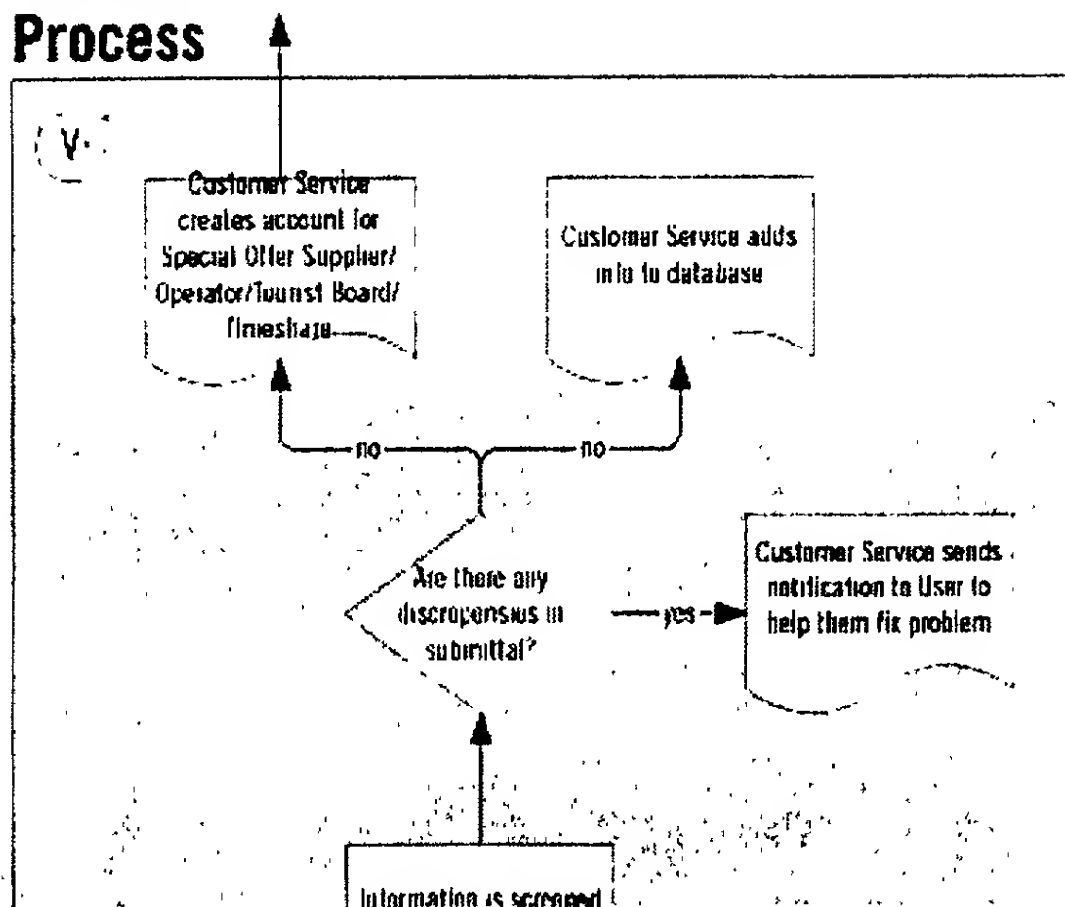
view offer

Supplier views details offer information

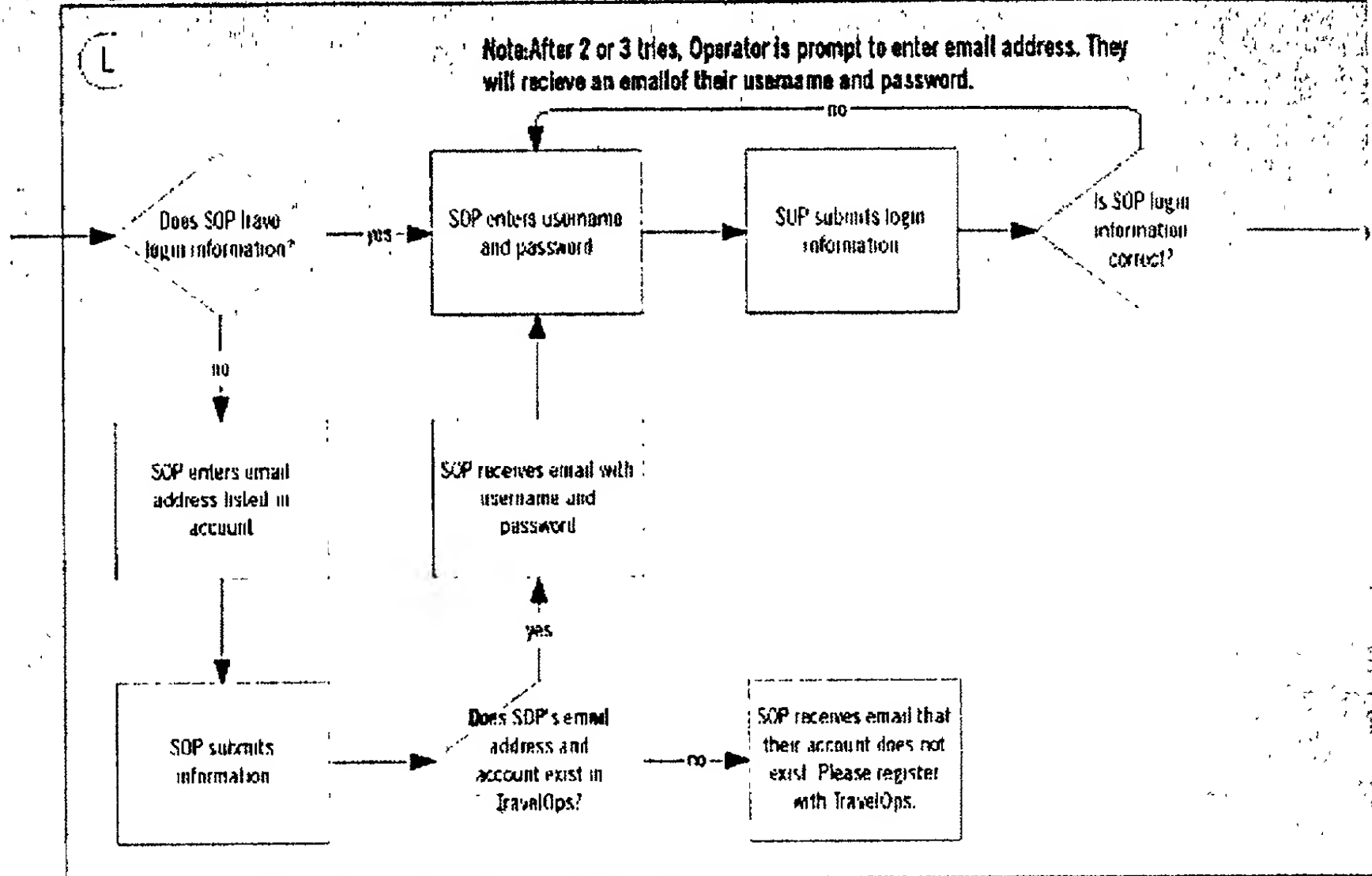
delete

edit

Process



Login



Note: Login are for SOP that have an existing account. If they do not have an account, they will be redirected to join/create an account section.

--	--

This image shows a blank white page. At the very top, there are several thin, parallel horizontal lines, which appear to be part of a document's header or a scanning artifact. The rest of the page is completely empty and white.

FOUO - 0604-0604

by Customer Service

[illegible]

```

graph TD
    Start([Start]) --> Q1{Does Tourist Board  
have an account?}
    Q1 -- yes --> L1((L))
    Q1 -- no --> Q2{Does Tourist Board  
want to create an  
account?}
    Q2 -- yes --> S1[Tourist Board  
Representative enters  
account and  
destination information]
    S1 --> S2[Tourist Board submits  
information]
    S2 --> S3[Tourist Board confirms  
and  
info]
    Q2 -- no --> S4[Tourist Board views  
demo]
    S3 --> L2((L))
    S4 --> L2
  
```

```

graph TD
    Start(( )) --> Q1{Does tourist Board have login information?}
    Q1 -- yes --> P1[Tourist Board enters username and password]
    Q1 -- no --> P2[Tourist Board enters email address listed in account]
    P2 --> P3[Tourist Board submits information]
    P3 --> Q2{Is tourist login information correct?}
    Q2 -- yes --> P1
    Q2 -- no --> P4[Tourist Board receives email that their account does not exist. Please register with TravelOps]
    P4 --> Q3{Does Tourist Board's email address and account exist in TravelOps?}
    Q3 -- yes --> P5[Tourist Board receives email with username and password]
    P5 --> P1
    Q3 -- no --> P6[Tourist Board receives email that their account does not exist. Please register with TravelOps]
    P6 --> Q3
  
```

Note: After 2 or 3 tries, Tourist Board is prompt to enter email address. They will receive an email of their username and password.

Note: Login are for Tourist Board that have an existing account. If they do not have an account, they will be redirected to join/create an

TOURIST BOARD

and receives
mail of login
commit
nation

board
nation

yes

Tourist Board Profile

▶ TB Rep view profile/
contact information

▶ Does TB
to edit ti
cont

no

Destination(s) and Calendar

▶ Tourist B
from
desti

Note: TB ca
new desti
can only c
for a chos
from a list

▶ Tourist Board
Representative views
list of all destinations

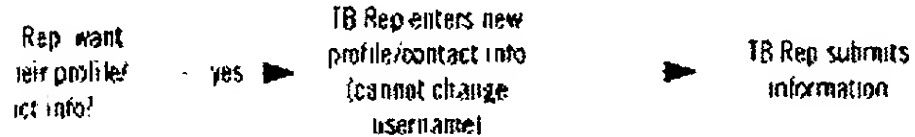
▶ Tourist Bu
dest

Destination Statistics

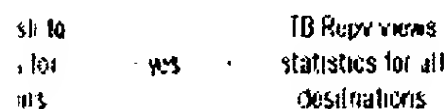
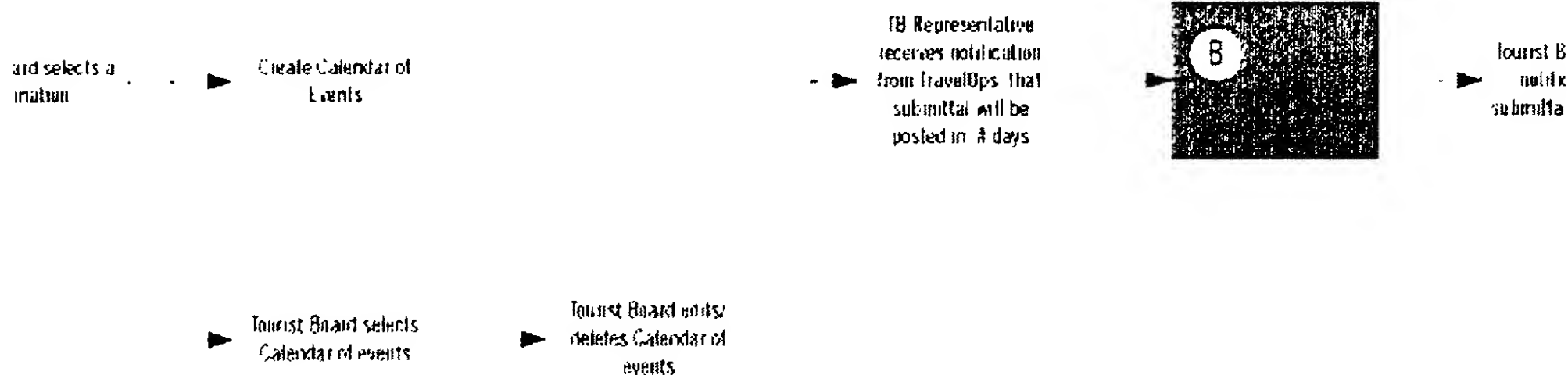
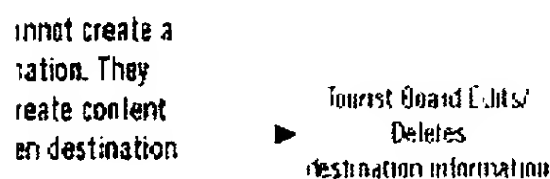
▶ TB Representative
views statistics of
chosen destination

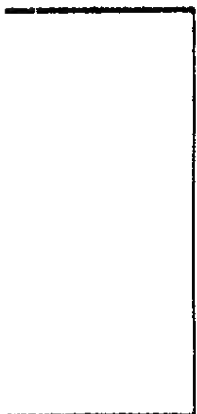
Does TB rep vi
view statistic
all destinac

no



Flowchart of events

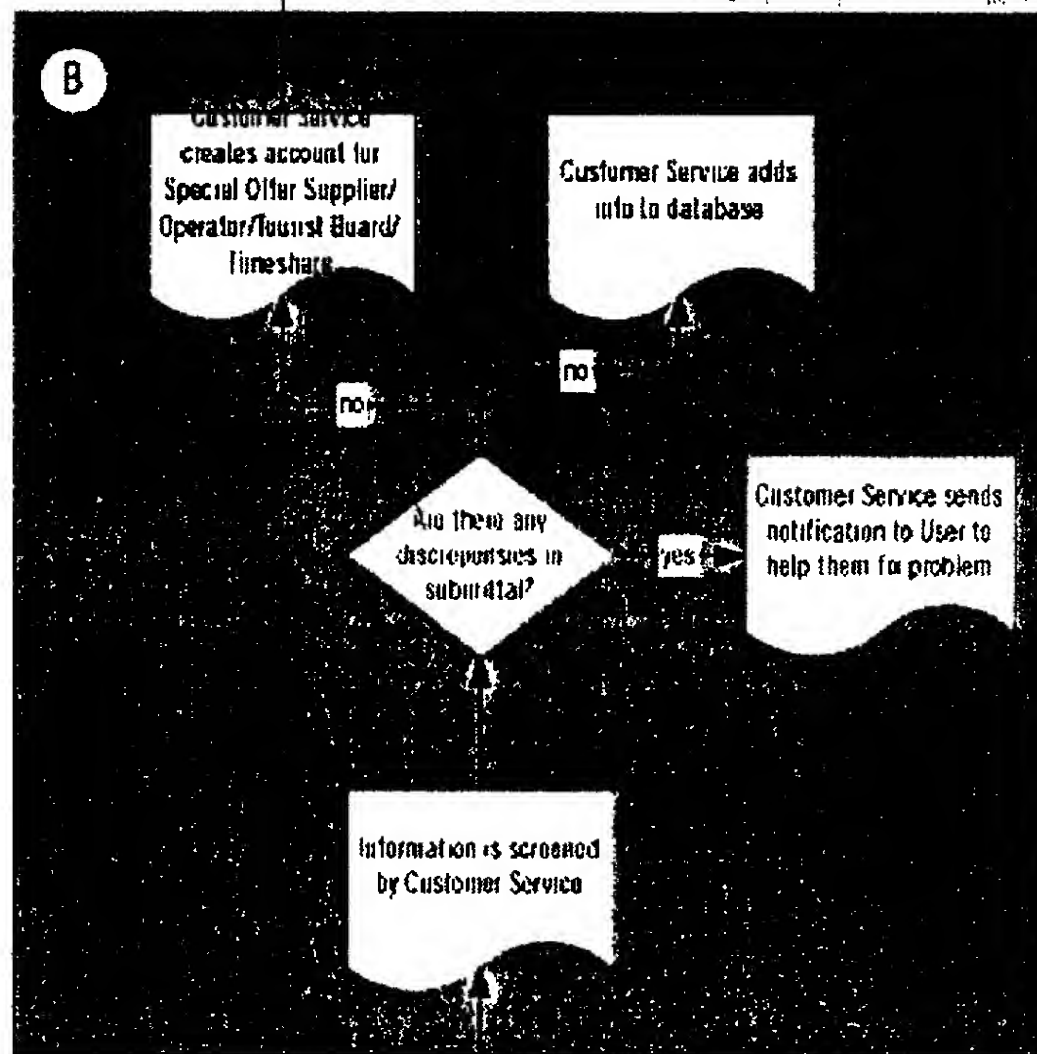


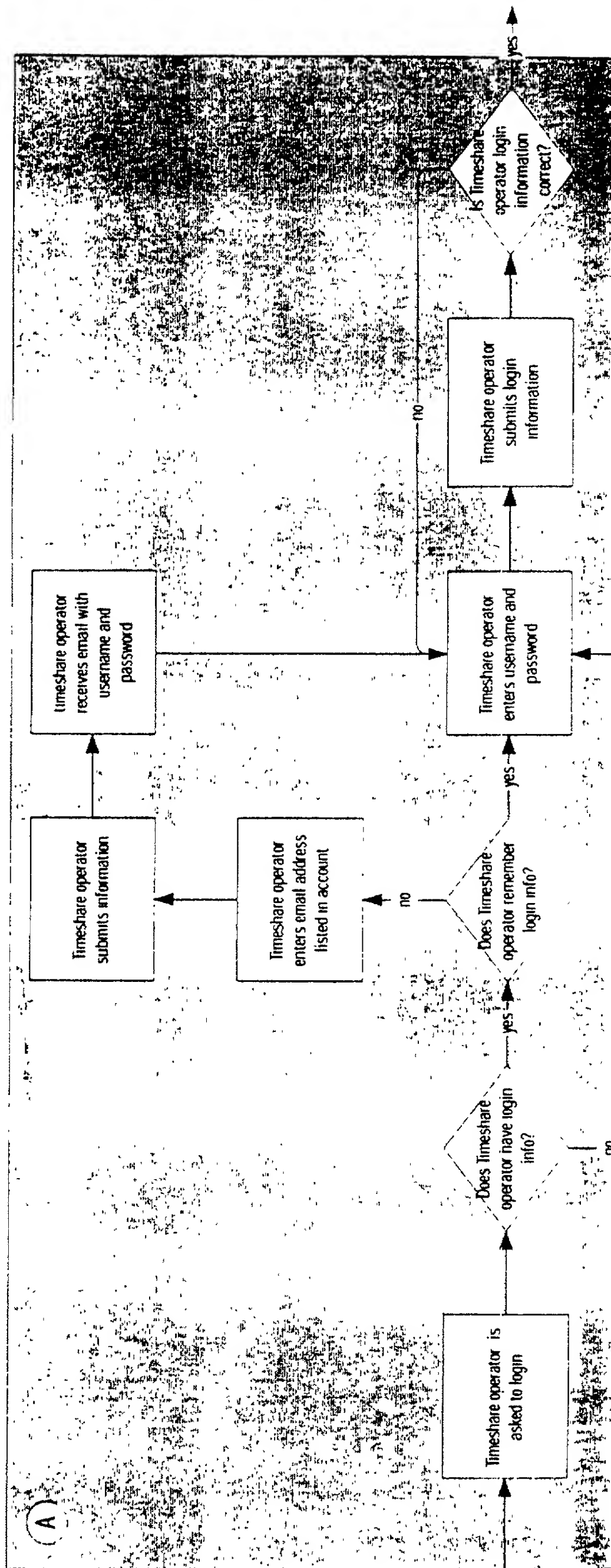


RECEIVED

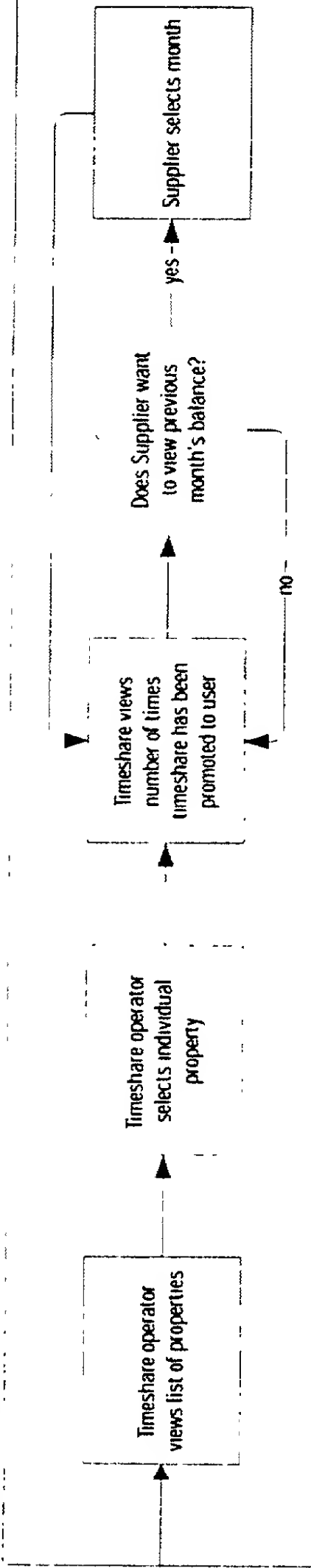
board receives
information that
it is on the site

DECUSSATE SECTION.

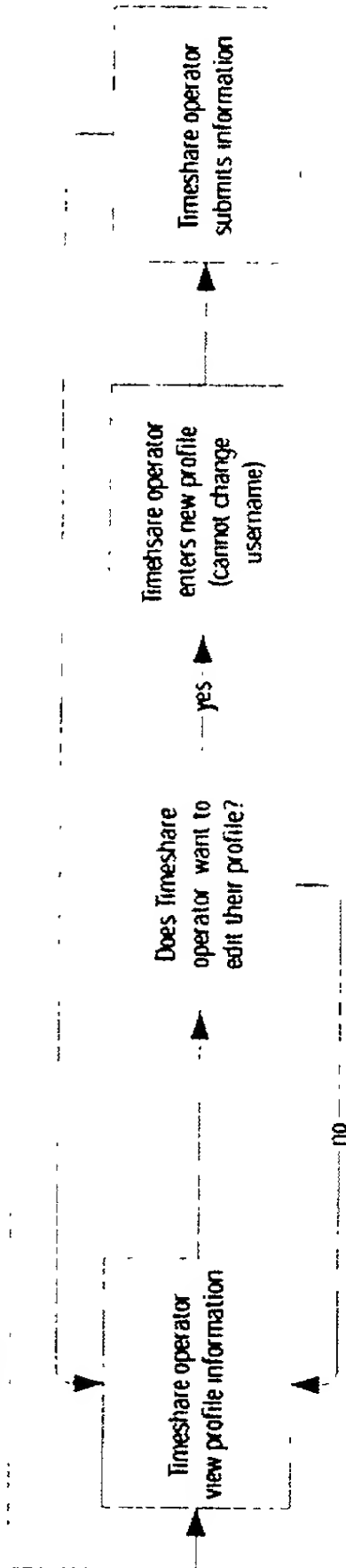


[illegible]

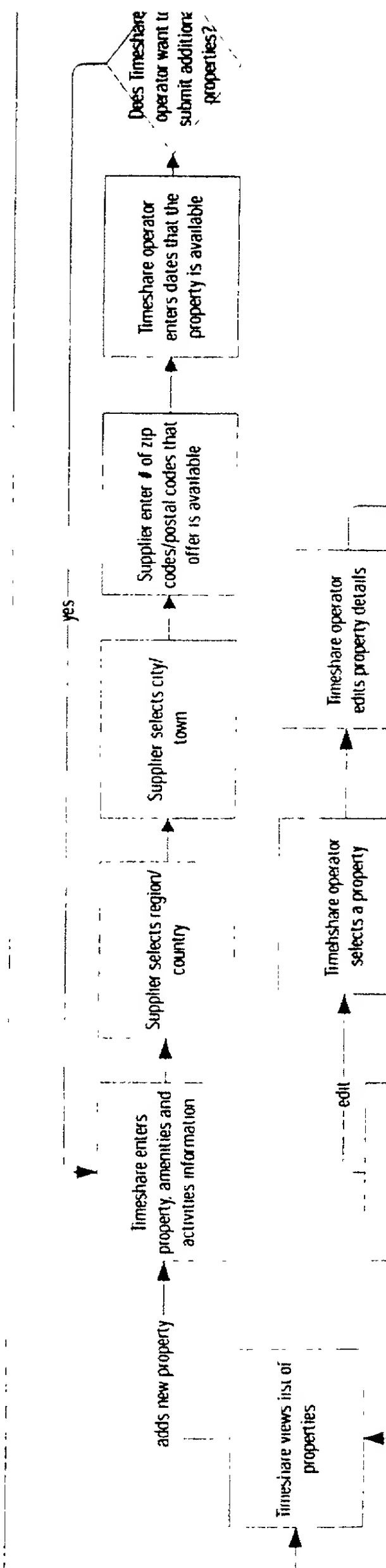
Timeshare Statistics/Account Information



Edit Profile

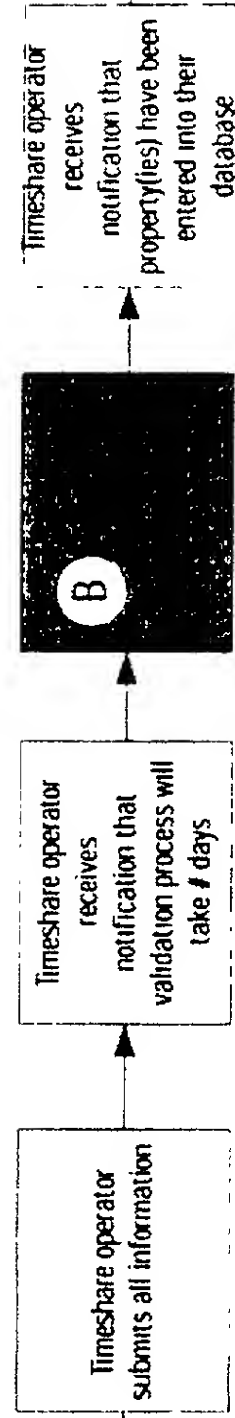
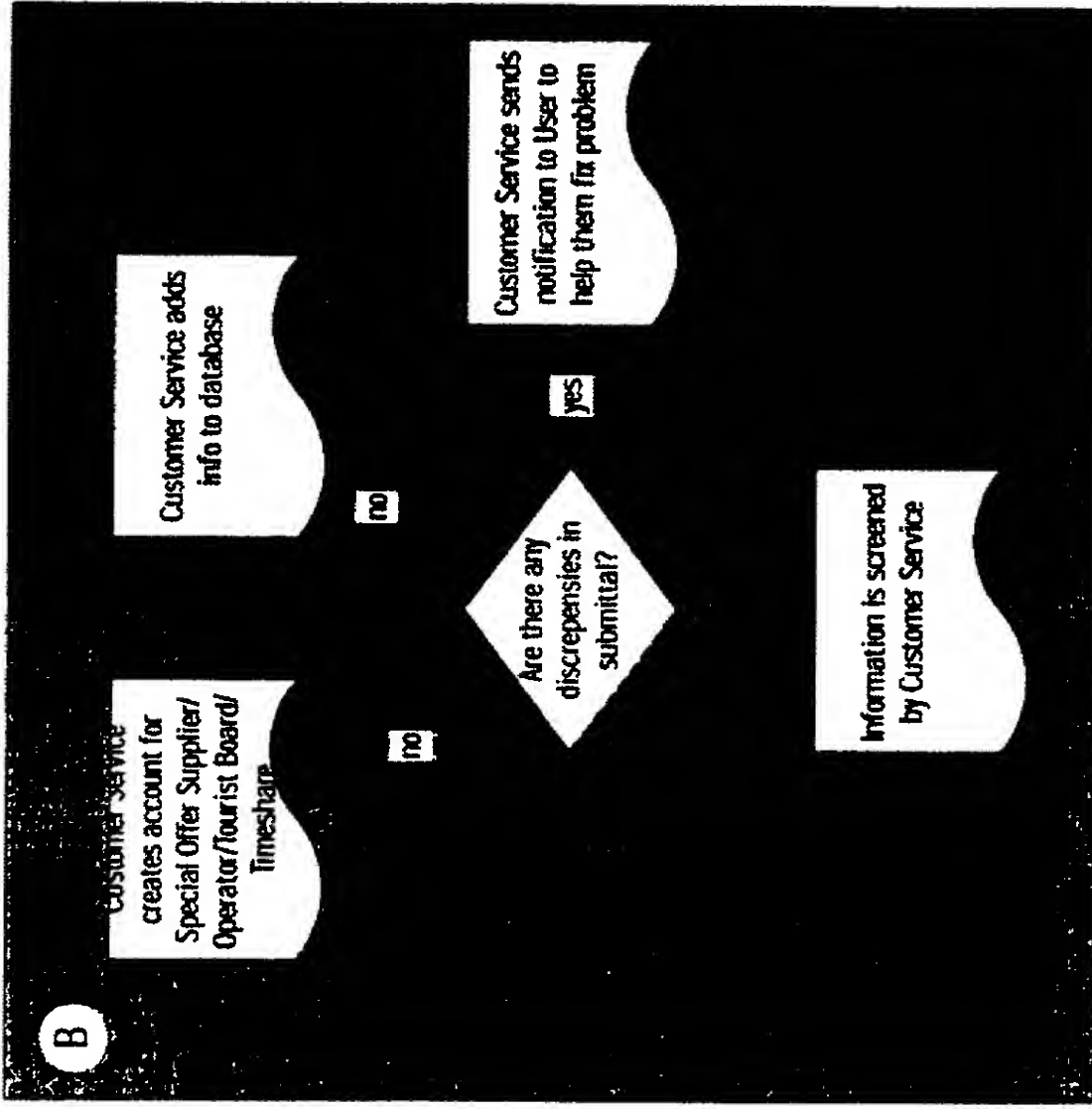


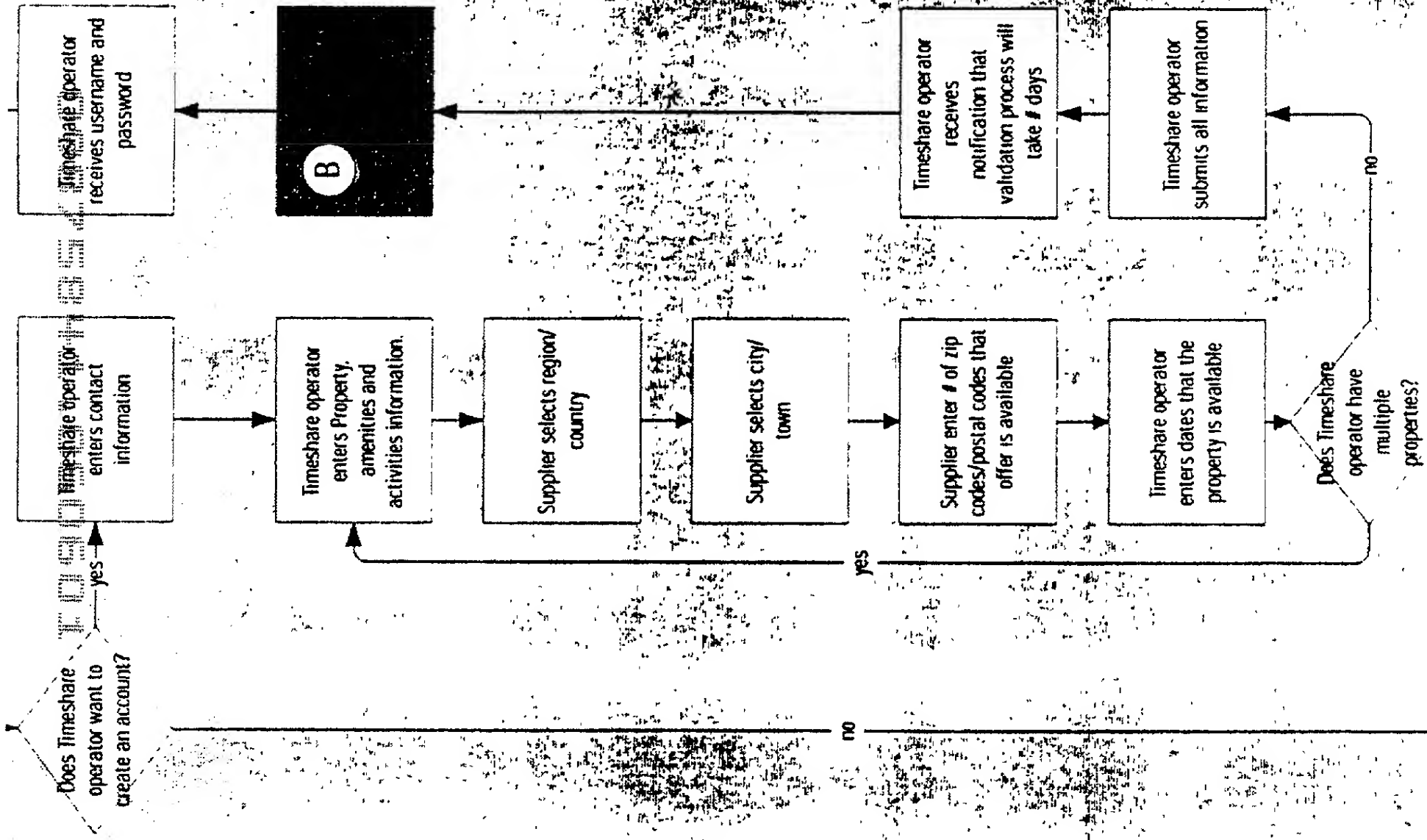
Edit Timeshare/Property Information



Validation

Process A

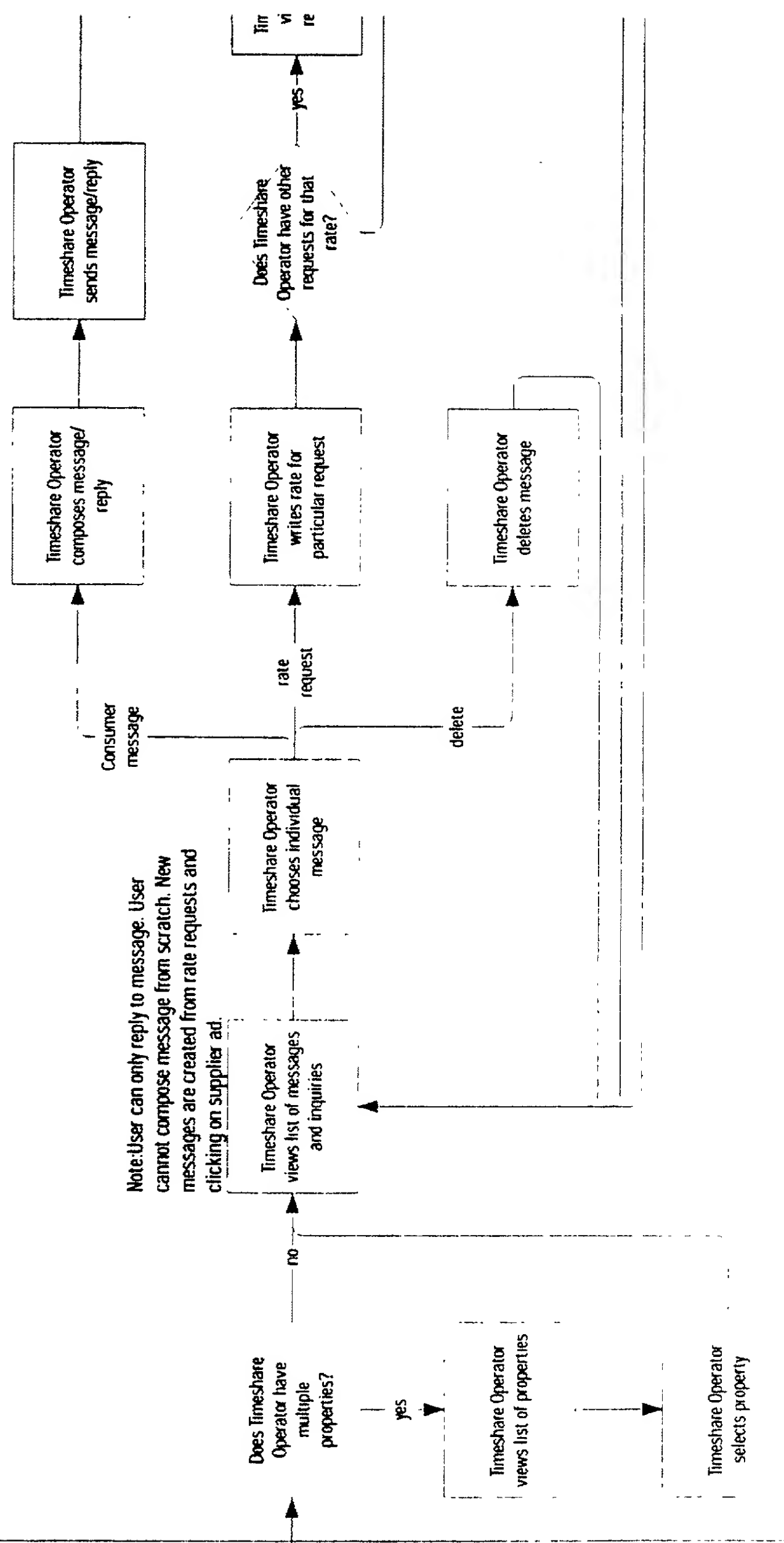




Timeshare operator gets
Consumer Guest Status



Timeshare Requests



Flowchart

